

### 2019 JULY14 - 19 Cornell University Ithaca, NY



### APPLY HERE: WWW.FIMP.DYSON.CORNELL.EDU/APPLY

### WHO SHOULD ATTEND?

### Retailers. Wholesalers. CPG Suppliers. Service Providers.

The Cornell Food Executive Program prepares here: fimp.dyson.cornell.edu/apply. middle- and upper-level executives for their next The tuition for the program is \$8,990, promotion and beyond. The program is well suited which covers instruction, lodging, continental for high-potential leaders being prepared for broader breakfast, lunch, some dinners, books, and general management responsibility. supplies. Transportation and personal items are

not included.

### **ADMISSION DETAILS**

"The Food Executive Program at Cornell was one of the best professional development programs in which I've participated. The unique and thoughtful insights offered by both the educators and special guests were completely relevant...especially when applied in the context of the rapidly evolving retail environment."

### Chris Keetch

**Produce Category Manager** AHOLD USA Retail

### PAST PARTICIPATING COMPANIES

7-Eleven A&P ACCORSA USA Acquistapace's Supermarket ADVO Ahold USA Albertsons Almacenes Exito Associated Grocers of New England Associated Wholesale Grocers Baker Maaid Products Bashas' BI-LO BJ's Wholesale Club Bodega Latina Corporation Bolands **Brookshire Brothers** Brookshires C&S Wholesale Grocers Cadbury Beverages Campbell's Catalina Marketing C.H. Robinson CHEP Chiquita Frupac Core-Mark CropLink Cub Foods D'Agostino Daymon Worldwide Defense Commissary Agency Delhaize America Dollar General Domino Foods Door to Door Organics Drug Fair E.D. Smith Energizer

Federated Co-operatives Ferrero USA Food Lion Food 4 Less Foodland Food Marketing Institute Foodstuffs Fred Meyer Genji Giant Food Stores Giant Eagle Gillette Guldfageln Gruppo PAM H-E-B Hagen Gruppen Hannaford Harris Teeter Hatillo Kash N Karry Hershey's Hormel Hussmann Hy-Vee Idahoan Foods Information Resources Jeronimo Martins Jewel-Osco Johnson Wax Professional K&N's K.V. Mart Kantar Retail Kimberly-Clark Australia King Soopers King Kullen Kings Kraft Kroger Laurel Grocery Company Longo's

Lowes Foods McCain Alimentaire McCormick McLane Meijer Merchants Distributors Merco, S.A. Meridian Fine Foods Merkert American Murray's Cheese Nabisco Nash-Finch Nestlé Nestlé USA Nestlé Purina PetCare Nielsen Northgate Gonzalez Markets Novartis Consumer Health PAK'nSAVE Paramount Citrus Pathmark Pepperidge Farm Perfection Fresh Australia Pingo Doce Price Chopper Procter & Gamble Progressive Enterprises Provigo Publix Quaker Oats QuikTrip Raley's Ralphs **Rich Products** Roche Bros. Ronetco Rosen's Diversified Roundy's Rouses

Safeway Save-A-Lot Save Mart Savvy Food Marketing Schnuck's S.C. Johnson Seattle Chocolates Shaw's Schnuck Markets SHOP 'n SAVE Shoppers ShopRite Sligro Food Group Smart & Final Smucker's Sobeys Solae Spartan Stores Stop & Shop Super Fresh SuperValu Tanimura & Antle Target The Class Produce Group The Harvest Group Tops Markets Unified Western Grocers Unilever Vantage Foods Wakefern Walgreens Wegmans Weis Markets Winn-Dixie Wonderful Citrus Woolworths Wrigley

Since space in the Food Executive Program

is limited, it is important to apply as early as

possible. To apply, complete the online application

### **CONTACT INFORMATION**

**Telephone**: 607.255.1167

**Fax**: 607.255.4776

**Email**: food-exec-program@business.cornell.edu **Web**: fimp.dyson.cornell.edu/executive-programs/foodExec To apply online: fimp.dyson.cornell.edu/apply







### **NEW PERSPECTIVES**

The Cornell University Food Executive Program is unique—it offers an unmatched opportunity for food industry leaders to develop skill sets, obtain new perspectives, advance careers, and make a difference. The five-day program is built around broad-based curriculum that includes a emerging food industry trends, personal leadership style, work-life balance, best-inclass food retailing strategies and the economic environment. world-class Attendees interact with instructors and thought leaders in an intimate learning environment. Participation in a simulation and group activities fosters the building of lasting peer networks with the brightest minds in the industry.

### **CORNELL UNIVERSITY**

"I would found an institution where any person can find instruction in any study." Ezra Cornell

With 21,000 students, Cornell is the largest university in the Ivy League. Its 14 colleges and schools provide an extraordinarily diverse offering of 80 undergraduate majors, 108 graduate fields of study, and more than 4,000 courses. Cornell is uniquely positioned as both a private endowed university and the land-grant institution for New York State. As such, it is both a world-class research institution with strengths in the life sciences, physical sciences, humanities and social sciences, and a leader in applying research findings to improve the lives of the people of New York State and the world. Cornell's main campus rests on 745 acres in Ithaca, New York. Located in the Finger Lakes region of upstate New York, Ithaca is a vibrant community renowned for its gorges, Cayuga Lake, and rural countryside.

"This program has helped me calibrate our team, assist in keeping them focused on the most important priorities as well as understand ways to not only support our merchandising and operational best practices but be a part of the vision in creating new

ways to manage our business."

### **Troy Harding**

**Retail Operations Manager** The Kroger Co.

"The class helped me approach work from a different angle and to not always look at the business as we know it from within our four walls. This class really opened up my mind to think outside the box and take a risk and not being afraid to fail while finding success."

### **Dave DeJohn**

Manager, Fresh Operations - Western Division

### THE FOOD INDUSTRY MANAGEMENT PROGRAM

Cornell's Food Industry Management Program (FIMP) is one of the nation's oldest and most respected food industry research and education programs. Part of Cornell's SC Johnson College of Business, FIMP offers degrees at the bachelor's, master's, and Ph.D. levels, conducts applied research on important food industry issues, and offers numerous seminars and executive education programs for food industry audiences in the U.S. and around the world. A hallmark of FIMP is the close working relationships that it maintains with food industry trade associations, companies, and their executives.





### **PROGRAM SCHEDULE: July 14 - 19, 2019**

|           | MORNING  | AFTERNOON   |
|-----------|--|---|
| SUNDAY    |  |   |
| MONDAY    | <ul> <li>Today's Food Industry: Setting the Stage</li> </ul>                             | <ul> <li>Strategic Turnaround</li> </ul>                                  |
| TUESDAY   | <ul> <li>Strategic Turnaround Simulation</li> <li>Leading at a Higher Level</li> </ul>   | <ul> <li>The Future of Food in</li> <li>Strategic Turnaround</li> </ul>   |
| WEDNESDAY | <ul> <li>Decision Making</li> <li>Strategic Turnaround Simulation</li> </ul>             | <ul> <li>Strategic Imperatives</li> <li>Strategic Turnaround</li> </ul>   |
| THURSDAY  | <ul> <li>Strategic Turnaround Simulation</li> <li>The Future of Private Label</li> </ul> | <ul> <li>Sleep and Executive P</li> <li>Senior Executive Panel</li> </ul> |
| FRIDAY    | <ul> <li>Forecast for the Future</li> </ul>  | <ul> <li>Program conclusion</li> </ul>                                    |

### **INSTRUCTORS**



### Ed McLaughlin

Professor & Director, Food Executive Program Before joining the faculty at Cornell, Ed gained international experience working for the United Nations, the U.S. State Department, and the World

Bank. Ed teaches courses in food marketing and marketing strategy and directs the Dyson School's undergraduate business program.



### **Shelley Balanko**

PhD, Senior Vice President, The Hartman Group

Shelley graduated from the University of Windsor with a Ph.D. in Applied Social Psychology. She

regularly engages a diverse audience spanning the consumer packaged goods, retail, and food service segments as she shares leading-edge insights and implications from the field, and an understanding of the evolving consumer culture.



### Ken Blanchard

President, The Blanchard Companies As a prominent consultant and author in the field of management, Ken's impact has been far-reaching. His One Minute Manager library is recognized worldwide.



### **Bill Drake**

Director, Executive Education, Food Industry Management Program Before joining the Cornell faculty, Bill spent 20 years in the food industry with SuperValu. At Cornell,

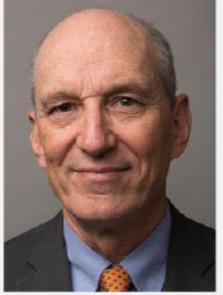
Bill conducts executive programs, both domestic and international. He teaches a course in food industry operations and marketing.



### **Bryan Gildenberg**

Chief Knowledge Officer, Kantar Retail Bryan, an expert in retail insight, has been Kantar's Chief Knowledge Officer since 2010. An award-winning and prolific writer, Bryan is frequently cited

in The Wall Street Journal, BusinessWeek, and The Boston Globe.



### **Rod Hawkes**

Senior Extension Associate As a member of Cornell's Food Industry Management Program

faculty, Rod is involved in research and executive education. Rod teaches a course in food merchandising.



### **Michael Hostetler**

Lecturer, Cornell's Johnson Graduate School of Management

Mike's main interests in research and teaching are strategy, decision-

making, leadership, high-performance teams and change management.



### Ana Krieger

Associate Professor of Clinical Medicine Associate Professor, Medical Director, and researcher across multidisciplinary fields in sleep

medicine, Ana aims at achieving public awareness of sleep problems and better understanding of their consequences and treatment alternatives.



### Dan Hooker

General Manager, Walmart eCommerce Dan is a global retail and consumer packaged goods executive with broad experience across diverse business environments and formats.

For the last four years Dan has focused on the digital channel - selling to ecommerce retailers and running multi-million-dollar businesses for Walmart.com and Jet.com.

|  | EVENING       |
|--|---------------|
|  | • Opening dir |
| d Simulation                           | • Free time   |
| the US Market<br>Simulation            | Group socia   |
| s in the Food Industry<br>I Simulation | • Free time   |
| Performance<br>Iel                     | Picnic dinne  |
|  |               |

### **PROGRAM SEGMENTS**

### **Today's Food Industry: Setting the Stage**

Ed McLaughlin

A strategic overview of the food industry and a discussion about the major issues facing retailers, manufacturers, and wholesalers.

### Leading at a Higher Level

Ken Blanchard

Ken, best-selling author of *The One Minute Manager*, gives a spellbinding presentation on the fundamental truths and principles behind "raving fan" customer service and encourages you to take a leadership role for customer advocacy within your organization.

### **Strategic Turnaround Simulation**

Bill Drake & Rod Hawkes

Teams compete by operating a retail food company in a computerized simulation of a very dynamic and competitive market. Decisions are made regarding promotional strategy, pricing, labor, procurement, inventory, and capital expenditures.

### **Strategic Sleep for Top Performance**

Ana Krieger

Interactive presentation on identifying strategies to enhance sleep and optimize performance on a regular basis.

### The Future of Food in the US Market

Shelley Balanko

Five macrotrends that are shaping the future of the food and beverage industry are explored in detail in this session, including: socioeconomic dynamics, evolution of eating rituals, the redefinition of food/ beverage quality, how we procure food / beverage, and the rise of the premium. Attendees will be asked to reflect on, and share, how each scenario represents challenges, risks, and opportunities for their businesses. Key takeaways will include specific actions to take today to optimize opportunities and mitigate risks of tomorrow.

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er sponsored by Nestlé

### Personal Leadership Style

### Mike Hostetler

Mike will examine four different paradigms of leadership and their relationship to food industry dynamics, the main factors related to leadership success and derailment and the implications for leadership development, and key challenges facing leaders today.

### **Senior Executive Panel**

### Ed McLaughlin

Ed moderates a candid discussion of corporate vision, management philosophies, and critical industry issues with an invited panel of leading food industry senior executives.

### **Forecast for the Future**

### Ed McLaughlin

In a provocative and interactive session, participants create their own consensus forecast for the future of their industry and, in turn, develop strategies that will enable their firms to cope with and be prepared for the future.

### **Strategic Imperatives in the Food Industry**

### Bryan Gildenberg

Bryan scans the horizon and provides his unique data-driven insight on the evolving retail landscape.

### **The Future of Private Label**

### Dan Hooker

Today's high quality private label goods are transforming the shopping trip from a CPG led product-first model to a shopping experience that is closely linked to the overall store. Retailers are hastily investing in their private-label brands as they seek ways to differentiate themselves to meet consumer needs AND gain attractive margins.

This trend is even more apparent online and the big brands face a death by a thousand clicks.

### FOOD INDUSTRY MANAGEMENT PROGRAM **475 WARREN HALL** ITHACA, NY 14853

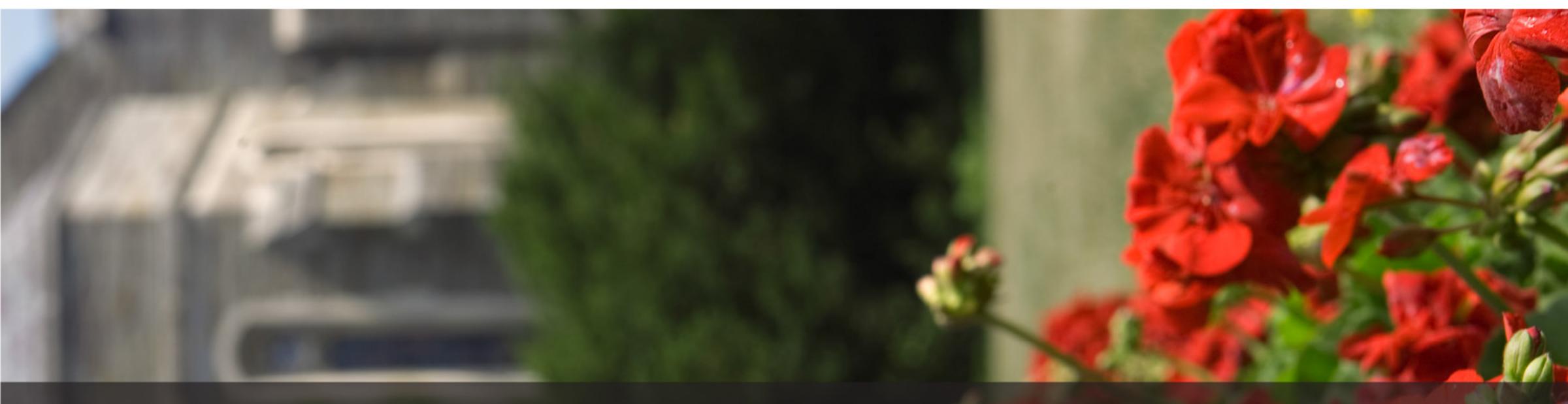
DO NOT FORWARD

"The entire experience being at Cornell, spending a week away from home, your family and your "comfort zone", having to work in a team and socialize with complete strangers truly helps you grow as a professional and individual." **Kimberly Gallene** 

Category Manager-Specialty Grocery Wakefern Food Corp.

### Sector Contraction 9 1

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## **CORNELL UNIVERSITY**

# FOOD INDUSTRY MANAGEMENT PROGRAM